



Privacy Policy

Award Training Limited
January 2025

At Award Training Limited, we respect your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we handle your data:

1. Information Collection

We collect limited personal information, such as your name and email address, only when voluntarily provided by you. This information is necessary for delivering our services and improving your experience.

2. Use of Information

Your information is used to:

- Provide and enhance our services
 - Communicate with you effectively
 - Fulfill legal obligations
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3. Information Sharing

We do not sell or share your personal information with third parties, except as required to provide our services (e.g., using a secure payment processor) or to comply with legal obligations.

4. Data Security

We implement robust security measures to safeguard your personal information from unauthorized access, disclosure, or loss. However, no system can guarantee complete security.

5. Your Rights

You have the right to:

- Access the personal data we hold about you
- Request corrections to your data
- Withdraw consent for data processing where applicable
- Request deletion of your data under certain conditions



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6. Cookies and Tracking

Our website uses cookies to improve functionality and user experience. By using our website, you consent to our use of cookies. You can manage cookie preferences through your browser settings.

7. Data Retention

We retain personal data only for as long as necessary to fulfill the purposes outlined in this policy or as required by law.

8. Third-Party Services

We may use trusted third-party services to facilitate our operations, such as payment processors and email communication platforms. These providers adhere to strict confidentiality and data protection standards.

9. Updates to this Policy

This Privacy Policy may be updated periodically. We encourage you to review it regularly to stay informed about how we protect your information. Changes will be reflected on our website.

Contact Information

Compliance Contact:

Email: compliance@award.training

Phone: 01823 740100

Registered Address:

Trident Works, Marsh Lane, Temple Cloud, Bristol, United Kingdom, BS39 5AZ

Company Information:

Company Number: 15480139

Website: www.award.training

Confidentiality Notice:

All reports and concerns raised will be treated with the utmost confidentiality. We are committed to thoroughly investigating all matters and taking appropriate action as necessary. Ensuring your privacy and safety remains our highest priority.